

NYSCOPBA Member Services Department

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Introduction

The Membership Services Department provides many services for our Officials and Members including electronic equipment, payroll deductions, member database, web site, communications, information technology and more. Below is a summary of some of the services we offer.

Web Site

The NYSCOPBA web site is a valuable tool for Stewards and members to keep up to date and get the information they need. Each member is required to create a unique username and password to access the Members Only portions of the website. There is a link below the login box on the website (www.nyscopba.org) **Create your account here**. This link will allow the member to create their own account.

The information on the website has been broken down on the Index Page alphabetically for ease of finding information quickly. We offer many online forms, which make it easier to send us information and to be sure the information you send is delivered to the correct department.

CD ROM Library

We produce a custom CD Rom Library to give members easy access to the most up to date information available when not connected to the internet. The CD includes forms, DOCCS Directives, grievance information and more. If you would like a copy of the CD, it can be ordered on our web site from the Promotional Products page.

Communication

We are responsible for mass communications with our members. We handle member mailings, web site edits and posting, mass email and texting. If you would like to sign up for email or texting updates, please visit our web site benefits page and choose Update Contact Info.

Computer Hardware

Member Services takes care of ordering and maintaining all electronic equipment for the sectors. If your Sector is in need of new equipment or equipment repair, please contact us at membershipservices@nyscopba.org.

Discounts

Our web site has a Discounts page where our members can access special offers on a variety of entertainment discounts, goods and services.

Membership Database

We maintain a database of Member information that we use to improve communication, process payroll deductions and solve member issues. All members are encouraged to keep their contact information up to date with Facility Personnel and Payroll Offices as this is how we obtain the most accurate information.

Member Spotlight

The Spotlight page on the web site is where we post information about our members when they go above and beyond the call of duty.

News from the Field

We have a News from the Field section on our web site where we post information about assault alerts and incidents in the field. In this section you can stay informed and read about the statewide incidents and also submit information for posting.

Publications

Membership Services designs many of the publications distributed by NYSCOPBA including The Independent Newsletter, ads, flyers, survivors benefit guide and the calendar book. If you have information or photos to include in the newsletter or other publication, please send it in. As always, if you have suggestions on how to make our publications better, please contact us.

Stewards Page

We have a Stewards page on the web site where we post the most needed information for our Stewards in the field. There is a section dedicated to Sector Treasury as well.

Optional Insurance and Other Payroll Deductions

Typ	Carrier	Contact info
Life Insurance	The Standard	Norvest Financial Services, Inc. 930 Albany Shaker Road, Latham, NY 12110 (888) 869-8252 - http://www.norvest.net/
Disability Insurance	The Standard	Norvest Financial Services, Inc. 930 Albany Shaker Road, Latham, NY 12110 (888) 869-8252 - http://www.norvest.net/
Accidental Death and Dismemberment	The Standard	Norvest Financial Services, Inc. 930 Albany Shaker Road, Latham, NY 12110 (888) 869-8252 - http://www.norvest.net/
Critical Illness	The Chartis	Norvest Financial Services, Inc. 930 Albany Shaker Road, Latham, NY 12110 (888) 869-8252 - http://www.norvest.net/
Indemnity Insurance	AFLAC	22 Corporate Woods Blvd., Albany, NY 12211 (800) 366-3436 - Stash Wojeski (518) 477-9538 http://www.aflacny.com/
Auto and Home	Met Life	MetLife Choice Program 1-877-491-5087
Auto and Home	Liberty Mutual	135 Corporate Woods, Suite 380 Rochester, NY 14623 (800) 669-8969
Legal Services (Southern Region Only)	Koehler & Isaacs, LLP	61 Broadway, 25th Floor, New York, NY 10006 (917) 551-1300 (212) 551- 0030(fax) sisaacs@koehler-isaacs.com
Foundation	Correctional Peace Officers Foundation	1346 North Market Blvd., PO Box 348390 Sacramento, CA 95834 (916) 928-0061 - (800) 800-2763 - (916) 928-0072 (fax) Vicki Wahlquist vicki@cpof.org - http://www.cpod.org/
Trust Fund	Correctional Services Trust Fund	2 Crimson Way, Plattsburgh, NY 12901 (518) 561-2937 - (800) 269-3723 - (518) 561- 7459 (fax) http://www.cstbf.com/ - CSTBF@Yahoo.com Contact: Bill LaCount
Nationwide/VPI Pet Insurance		Active Member can log on at: www.petinsurance.com/nyscopba Retiree Members can log on at http://www.petinsurance.com/retireemembers They can also be contacted at: 1-877-738-7874

