



New York State Correctional Officers & Police Benevolent Association, Inc.

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TO: Chief Sector Stewards

FROM: Sharon Smith, Health Benefits Specialist

DATE: August 10, 2016

RE: Data Breach With the ID Provider for CDPHP and BlueCross BlueShield of Western New York

NYSOPBA has been notified that the ID card provider for CDPHP and BlueCross BlueShield of Western New York (Newkirk Products, Inc.) has had a data breach involving unauthorized access to a server containing certain personal information.

The potentially unauthorized access data varies by plan but includes some combination of member's name, mailing address, type of plan, member and group ID number, names of dependents enrolled in the plan, primary care provider and, in some cases, date of birth, premium invoice information and Medicaid ID number. Social Security numbers, banking or credit card information, medical information or any insurance claims information were not breached. The breach was discovered on July 6th but they believe the unauthorized access first occurred on May 21, 2016. To date, there is no evidence the data has been used inappropriately.

Letters will be sent to those members impacted by the breach. The letters will include an explanation of the incident and offer two years of free identity protection and restoration services, as well as information about additional ways for members to protect themselves.

A dedicated assistance line for anyone seeking additional information, as well as steps to better protect against identify theft, has been established – 1-855-303-9773 (TTY/TDD: 711), Monday through Saturday, 8:00 am to 8:00 pm CST. A dedicated website has also been established – www.newkirkproductsfacts.com.

It is recommended that impacted members enroll in the complimentary identity protection and restoration services, as well as review their account statements, medical bills and health insurance Explanation of Benefits regularly, reporting all suspicious or fraudulent charges to their health care provider.

Please share this information with your members.

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cc: NYSOPBA Executive Board
NYSOPBA Jt. Committee of Health Benefits